



MANITOU SPRINGS MOBILITY AND PARKING BOARD REGULAR MEETING AGENDA

All upcoming MAP meetings are scheduled to be hybrid,
Zoom (remote) or in-person at Memorial Hall.

In Person: Memorial Hall
606 Manitou Avenue

Manitou Springs, CO 80829

Remote: A link is provided on the City's Official Website at
<https://www.manitouspringsgov.com/544/All-Boards-and-Commissions>

June 24, 2026

5:00 PM

A. CALL TO ORDER

B. ROLL CALL

C. APPROVAL OF AGENDA

D. APPROVAL OF MINUTES

1. Approval of the May 2026 Board Minutes

E. PUBLIC COMMENT ON NON-AGENDA ITEMS

F. CITY COUNCIL LIASON REPORT - Nate Nassif

G. PRESENTATIONS

1. MAP Board Presentations
 - a. MAP Board Goal Review
 - b. Other MAP Board Presentations
2. Staff Presentations
 - a. Regular Updates
 - i. Pike Ride Update
 - ii. Mountain Metro Report
 - iii. SeeClickFix Report

- iv. Call Logs
 - b. Infrastructure Updates
 - i. Hiawatha Gardens Lot Update
 - c. Requested Updates
 - i. Accessibility Grant Update
 - d. Project Updates
3. Other Presentations

H. BUSINESS

I. BOARD CORRESPONDENCE

J. ADJOURNMENT

Board Members:

Cory Sutela, Chair (12/31/2029)
Karl Stang, Vice Chair (12/31/2029)
Rolf Jacobson (12/31/2026)
Bill Koerner (12/31/2029)
Joy Porter (12/31/2026)
Luke Harper Prince (12/31/2029)

Staff and Liaisons:

Nate Nassif, City Council Liaison
Felipe Lopez, Mobility and Parking Director
James Kelemen, Mobility and Parking Supervisor
Wendi Campbell, Mobility and Parking Administrative Assistant

1 regular position and 3 alternate positions available

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Interested citizens are invited to serve on any of the City's Boards or Commissions. Please contact the City Clerk's Office for more information or visit our website at: www.manitouspringsgov.com.



**CITY OF MANITOU SPRINGS
MOBILITY AND PARKING BOARD**

Regular Meeting Minutes
Hybrid Meeting via Zoom and at Memorial Hall
May 27, 2026

A. CALL TO ORDER

Chair Sutela called the Mobility and Parking (MAP) Board meeting to order at 5:03 PM.

B. ROLL CALL

Chair Sutela conducted roll call and confirmed a quorum was present. Three board members attended in person at Memorial Hall and two participated remotely via Zoom. Board Member Bill Koerner was absent.

BOARD MEMBERS PRESENT FOR ROLL CALL:

Chair Cory Sutela (In Person)
Vice Chair Karl Stang (In Person)
Board Member Luke Harper Prince (In Person)
Board Member Joy Porter (Remote)
Board Member Rolf Jacobson (Remote)

BOARD MEMBERS ABSENT FOR ROLL CALL:

Board Member Bill Koerner (Absent)

STAFF AND LIAISONS PRESENT:

Felipe Lopez, Mobility and Parking Director
James Kelemen, Mobility and Parking Supervisor
Fred Rollenhagen, Planning Director
City Council Liaison Nate Nassif

C. APPROVAL OF AGENDA

Chair Sutela noted a few minor typographical errors in the agenda, but stated the agenda was acceptable as presented.

Board Member Prince moved to approve the May 27, 2026 agenda as presented. Vice Chair Stang seconded the motion. The motion was carried unanimously (5–0).

D. APPROVAL OF MINUTES

1. Approval of the April 22, 2026 MAP Board Minutes

Board Member Porter moved to approve the April 22, 2026 MAP Board minutes as presented. Board Member Jacobson seconded the motion. The motion carried (4–0) with one abstention by Vice Chair Stang, who was absent from the April meeting.

E. PUBLIC COMMENT ON NON-AGENDA ITEMS

No public comment was offered in person or online.

F. CITY COUNCIL LIAISON REPORT

Council Liaison Nassif opened with a moment of reflection for the visitor who passed away on the Manitou Incline and recognized the first responder effort. He also paid tribute to Memorial Day and the veterans of the community.

Council Liaison Nassif highlighted that the LaFon site received an Affordable Housing Award. The project, developed in conjunction with the Urban Renewal Authority (URA), was awarded competitive state Colorado Housing and Finance Authority (CHFA) Low-Income Housing Tax Credit funding on its second application, one of 14 awards statewide, and proposes up to 50 affordable housing units to maintain occupational and socioeconomic diversity in the community. Groundbreaking is projected in approximately six to eight months. Planning Director Rollenhagen noted the City has not yet received a formal application, and that under the City's recently updated code conforming to state requirements, this type of housing development on Manitou Avenue is not subject to a parking minimum unless the City provides solid justification. The URA and Housing Advisory Board (HAB) are expected to present additional information at the June 9, 2026 City Council work session. Chair Sutela asked whether there is a mechanism for the MAP Board to weigh in on parking and mobility considerations for the project. Council Liaison Nassif offered to facilitate an introduction to URA Executive Director Electra Johnson.

Council Liaison Nassif reported that, in response to safety concerns raised around the coffin races, City Council requested staff develop a generic event safety program incorporating best practices from other municipalities for use across City events. A preliminary draft will be presented at the June 9, 2026 Council work session.

Council Liaison Nassif also reported on the following:

- City Council's new Open Mic Night events, with the second session held May 26, 2026, and the next scheduled for June 23, 2026.
- Recent proclamations on human trafficking awareness and historic preservation.

- Two Budget Community Engagement Meetings scheduled for June 11 and June 13, 2026, following a budget survey with responses exceeding expectations.

Council Liaison Nassif also shared that he has begun serving as Council Liaison to the Metropolitan District Board (Metro Board) and thanked Chair Sutela and Director Lopez for joining its recent meeting, framing a three-year goal of an outstanding mobility experience for visitors to the City.

G. PRESENTATIONS

1. Staff Presentations

a. New Parking Lot Planning Code Requirements

Planning Director Rollenhagen presented background on a potential code requirement for restroom facilities at newly constructed parking lots. The issue originated with the temporary closure of the Wichita lot restrooms during 2025, which have since reopened, and resulting in public concern about restroom availability for visitors. City Council directed staff to explore solutions, including potentially requiring restroom facilities when an entity constructs a new parking lot.

Staff research of peer communities in Colorado and beyond, including direct outreach to Estes Park, Telluride, and Buena Vista, found no precedent for a mandatory restroom requirement for stand-alone parking lots. Restrooms are typically required only through the building code when a building or staffed parking facility with a certain occupancy is constructed, or in some communities, when a lot is built specifically to serve an amenity such as a trailhead, open space, or shoreline. Director Rollenhagen presented this research to Council, which expressed continued interest in a solution and directed staff to gather input from the MAP Board and the Metro Board. The Metro Board was receptive to additional restrooms but expressed concern about imposing the cost on developers. One potential alternative was raised, allowing a parking lot developer to partner with a nearby business to ensure restroom access. A change to Title 18 would require a Planning Commission public hearing and recommendation to Council.

Vice Chair Stang asked whether Manitou Springs' historic downtown could be considered a destination analogous to the beach and trailhead precedents, and whether the City could construct a lot without public restrooms. Staff confirmed the code does not require restrooms, although the Dillon Mobility Hub included them because offices triggered the building code requirements. Vice Chair Stang also raised concerns about the burden placed on neighboring businesses when a lot lacks restrooms and cautioned that adding code requirements for developers should be approached carefully.

Board Member Porter described restroom access as a matter of community identity and dignity. She cited the porta-potties at the Incline and the Hiawatha Gardens parking lot as conditions the community should not repeat. She supported tying restroom solutions

to parking lots, noting that visitors parking at a lot need accommodations regardless of which entity provides the restrooms.

Board Member Prince distinguished between free public restrooms and customer-only restrooms at businesses, and suggested that if the goal is increased restroom access, the City could contract directly with existing businesses near parking areas rather than tie the requirement to parking lot construction. He also questioned how a “parking lot” would be defined for such a requirement, and observed that the Metro District is effectively the only entity likely to build parking lots in Manitou Springs, making the proposal seem directed at one entity and one anticipated lot near Tubby’s Turnaround.

Board Member Jacobson stated that parking lots are not tied to restroom requirements anywhere across the state or country, and expressed concern that the requirement would function as a roadblock targeted at the Metro District. He argued that restroom needs are the responsibility of the City and businesses rather than parking providers. He noted the parallel to parking minimums the City is moving away from.

Chair Sutela summarized that requiring a parking lot developer to construct a restroom is unprecedented among peer cities, and expressed concern about adding a barrier for entities interested in providing parking.

There was a brief discussion about current public restroom availability, as well as current and future needs. Director Rollenhagen stated he intends to provide Council with data mapping parking spaces and restroom facilities citywide, while noting the question of need is difficult to quantify.

Vice Chair Stang suggested event porta-potty requirements based on attendance could provide a rough methodology, and proposed collaborative investments, such as the City’s prior partnership with the Metro District on ADA upgrades to the Wichita restrooms, for west side needs near the Smischny Lot, Serpentine Drive, and Rainbow Falls.

Chair Sutela supported the idea of a partnership at Tubby’s Turnaround given new ownership and potential development, and suggested that Council approach the Metro District collaboratively rather than imposing a solution.

Board Member Porter disagreed with the characterization that Council is targeting the Metro District, stating Council is examining the issue community-wide and that such framing adds to tension between the two entities.

Council Liaison Nassif asked whether the Board wished to issue a formal letter to Council reflecting its collective input. Chair Sutela preferred to allow staff to develop a proposal following the June 9, 2026 City Council work session, with the Board formalizing a position if the item advances toward an ordinance. Director Rollenhagen confirmed he would convey the Board’s input to City Council, and Chair Sutela

requested further dialogue with the Board if a code change moves forward given its impact on parking.

b. Staffing Update

Director Lopez reported that Adrian Kaiser, who has been assisting at the front desk, will conclude in that role on June 5, 2026 and return to his original duties. All other staff remain in their current positions and responsibilities.

c. Funding – Grant Updates

Director Lopez reported he attended the kickoff meeting for the Accelerator grant earlier that day, and a monthly standing meeting will be held going forward, with updates provided to the Board in the coming months. A Request for Proposals (RFP) for on-call engineering and consulting services for the City is currently open.

Chair Sutela asked whether an MAP Board representative could attend the monthly grant meetings. Director Lopez will inquire and report back. Interested board members were encouraged to consider serving.

d. Regular Updates

i. Pike Ride Update

Supervisor Kelemen presented the Pike Ride report, showing steady but modest growth from the prior month with consistent station-level trends. The Board discussed the year-over-year difference in March, attributing higher March 2025 figures to the Hiawatha Gardens station being open at that time, and noting Carnival fell in February 2026 versus March 2025. April 2026 ridership is tracking slightly higher year-over-year. No update has been received from Pike Ride regarding the closed stations in Old Colorado City. The Board noted the closures are likely affecting ridership.

Chair Sutela shared that Director Lopez has been working substantially on the Pike Ride contract, which is up for its one-year renewal, to incorporate shared goals and concrete ridership metrics. A meeting to discuss contract changes is expected within the next couple of weeks, and Director Lopez will provide an update afterward. Board Member Prince suggested establishing a regular presentation schedule for Pike Ride leadership to present to the Board. Staff agreed and noted that presentation frequency is being addressed in the contract, with the expectation that Pike Ride would present to the MAP Board ahead of its formal update to City Council.

ii. Mountain Metro Report

Supervisor Kelemen reported a significant ridership increase on Route 3, largely attributable to the zero fare program, with April 2026 ridership approaching prior-year June and July levels. Board Member Jacobson observed that weekend ridership drops significantly, suggesting predominantly local use, and expressed hope that more visitors

would use Route 3 to access the City. Board members noted weekend service runs less frequently than weekday service and has shorter service hours, which likely affects weekend ridership. Vice Chair Stang noted the impact of 15-minute weekday frequency on usability, and Board Member Prince stated the zero fare Route 3 may prove to be one of the most significant improvements for mobility and parking in Manitou Springs.

Vice Chair Stang clarified that the prior system-wide summer zero fare program was funded by a state grant that has expired and was not renewed. He noted that Mountain Metro has reinstated a \$25 summer student pass providing unlimited summer rides, and is considering zero fare on an additional route. He requested use of the term “zero fare” rather than “free,” noting the service is funded by the Parking Enterprise Fund.

Chair Sutela reported that he and Board Member Prince joined the Chamber of Commerce to discuss a new tourism initiative, Do Manitou Springs Right, part of the statewide Do Colorado Right grant-funded campaign to educate visitors, including messaging encouraging visitors to leave their cars outside the city and ride the zero fare Route 3 into town.

iii. SeeClickFix Report

Supervisor Kelemen reported 10 total issues for the Department, the majority being vehicle complaints. Other requests included re-stripping the faded fire lane paint on Minnehaha Avenue, and refreshing faded motorcycle parking spaces downtown, both of which will be addressed.

iv. Call Log Tracking

Supervisor Kelemen reported that the Department fielded 29 calls and 124 in-office visits in April, with volumes calming. Common topics included citation questions, appeals information, parking permits and residential credits, and bus questions from riders. Director Lopez noted that email inquiries likely exceed call volume and staff will add email counts with subjects to future reports.

Board Member Prince asked about the Manitou Springs Police Department’s recently launched traffic complaint hotline and how it relates to the Department’s existing parking enforcement line, which is dedicated to parking enforcement complaints. Staff confirmed the two lines are currently separate. Vice Chair Stang referenced the City’s dormant Neighborhood Traffic Safety petition process, previously led by Public Works, noting residents who submitted petitions were left without closure and that the new police hotline may overlap with or replace that program. Chair Sutela agreed to follow up with the City Engineer, Public Works, and the Police Chief to clarify how the programs relate.

e. Parking Engagement Meeting Outcomes

Chair Sutela reported on the public parking engagement meeting held on April 23, 2026, which he attended along with Director Lopez, Supervisor Kelemen, and Council Liaison Nassif. The meeting provided residents an opportunity to share concerns, suggestions, and ideas about parking. Substantial frustration around parking was evident, with the

most common feedback, by roughly two to one, related to hardware problems with the old parking kiosks, which are being addressed through the new kiosk hardware now in place. Director Lopez stated that staff have listened and are developing a plan to address feedback. He noted that the 16 kiosks now deployed are outperforming the 36 to 43 units previously in service, as reflected in transaction numbers, usage, and reduced complaints.

f. Infrastructure Updates

i. Kiosks Installed

Supervisor Kelemen reported the new parking kiosks have been installed and are operating throughout town. He noted that the system change has significantly reduced parking-related complaints and staff workload.

ii. New HONK Signs Through Town – Parking Re-Zoning

Supervisor Kelemen reported that all parking signs in town have been redesigned and replaced. The previous HONK-provided signs drew complaints, primarily that the Quick Response (QR) codes were too small to scan reliably. The new designs feature larger, more prominent QR codes and include the Department's contact phone number, which also appears on the kiosks. Director Lopez added that 315 signs were replaced citywide at no cost to the City, through vendor partnerships. Together, the kiosks and signage improvements have eliminated a large share of incoming calls.

Staff explained the related parking re-zoning effort in which the City is being divided into more granular parking zones to improve reporting and data analysis. The initial intent is not micro-level rate changes but better information, such as real-time occupancy data that could direct drivers to available parking via apps or the City website. After roughly 10 days of data collection, early results are already emerging. Staff expect to begin sharing zone-level findings at next month's meeting once a full monthly cycle is captured, including areas such as the 900 block showing the heaviest congestion and Memorial Park showing the highest transaction volume. This data could ultimately produce better metrics to inform future updates to the Performance Parking Program.

Supervisor Kelemen also distributed a map of the City's Residential Parking Permit (RPP) zones to improve awareness of where and how many RPP zones the Department manages, as a first step toward an interactive map with inventory covering both residential and paid parking zones.

iii. License Plate Reader (LPR) Implemented

Supervisor Kelemen reported the new LPR system, implemented with Blinkay, is now in use and testing. The system is currently installed on one vehicle (the Explorer), with a third camera being retrofitted to capture angle parking; a second camera set has been purchased for the Subaru, which is expected back from repairs within the next month or two. The system enables more efficient enforcement, allowing officers to be directed to

specific flagged vehicles rather than checking vehicle by vehicle, and provides data such as daily citation capture rates that can inform staffing levels.

Director Lopez added that beyond enforcement, the system provides heat maps that can inform where additional signage, payment options, or awareness are needed and will provide real-time occupancy by zone for the first time by checking vehicles against payment and inventory data. Real-time occupancy will inform rate decisions and operational planning. The system distinguishes residents, permit holders, and employees directly from the license plate data, eliminating the need for hang tags. Staff confirmed the system applies only to City parking lots, tracks turnover between passes, and that bicycle-mounted cameras are a possible future capability still in development by the vendor.

iv. Hiawatha Gardens Update

The current target completion of Hiawatha Gardens is the end of July. Director Lopez explained that recent rain has pushed the schedule, as paving requires dry, compacted soil, but the contractor is working through weekends. A ribbon-cutting ceremony will be scheduled once paving is complete. Supervisor Kelemen clarified this milestone is the completion of Phase 1, with additional project phases to follow not yet scheduled.

g. Requested Updates

i. Minnehaha and Ute RPP Request

Supervisor Kelemen reported that the proposed RPP expansion was previously brought to the MAP Board, followed by a public engagement meeting, and then returned to the MAP Board a second time. No residents voiced support for the program and only opposition was heard. Given the lack of support, staff will not continue pursuing the expansion. Director Lopez added that the original request was dated and some residents who initially expressed interest no longer live in the area. The experience will inform future follow-up timelines to ensure requests are addressed in a timely manner.

2. MAP Board Presentations

a. 2026 MAP Board Goal Review

Chair Sutela provided a review of the four 2026 MAP Board goals.

i. Goal 1 – Bike/Ped Plan

The RFP for on-call engineering services for the City is open, with eight firms currently being interviewed. Director Lopez cautioned it is not yet confirmed whether the selected contractor will have the capability to absorb the bike/ped plan; if not, a separate RFP would follow. Chair Sutela noted the Board's understanding is that the bike/ped plan would be rolled into the Accelerator program, that Council-approved funding for the plan was diverted as matching funds for the grant, and that the Board will review the RFP and continue to track the process.

ii. Goal 2 – Strategy Session with City Council

The goal remains on hold.

iii. Goal 3 – Policy and Onboarding Manual

Vice Chair Stang reviewed the draft when first circulated and provided feedback, noting the initial template was solid and may be further along than thought, needing only MAP-specific additions such as training and recommended reading. Chair Sutela will ensure the document is recirculated as a standalone item so the full Board can review and provide input.

iv. Goal 4 – Update RPP Program

Current efforts includes the internal survey work supporting the interactive GIS map, which will ultimately allow residents to look up their address and see available permits. Staff are also working to redefine the 2013 program with the input received, for a broader presentation later in the year.

b. Other MAP Board Presentations

None were presented.

H. BUSINESS

No business items were presented.

I. BOARD CORRESPONDENCE

Vice Chair Stang offered kudos to the City and the Colorado Department of Transportation (CDOT) for the traffic lane restriping at Manitou Avenue and US 24, noting it was long overdue and benefits all users of the congested corridor. Director Lopez noted the City's strong relationship with CDOT through the City Engineer and explained that CDOT installed the long-term inlaid striping solution, approximately \$50,000, with an estimated 15-year lifespan, rather than a one-year sprayed application.

Board Member Prince advocated for continued efforts to return bus stops to downtown Manitou Avenue, noting Mountain Metro's presentation to City Council and Councilors' concerns about the lack of downtown stops. He suggested that, as an incremental step, all Mountain Metro bus stops serve every route that passes them, citing the Chamber of Commerce stop, which serves only one of Routes 3 and 33.

Board Member Prince noted Rainbow Falls opens this weekend, impacting the west side and the neighborhood that recently declined the RPP. The \$20 shuttle from Higginbotham Road down Serpentine Drive to Rainbow Falls, operated by Adventures Out West in coordination with El Paso County, is being offered again this year. Supervisor Kelemen noted the shuttle and reservation system, which ties parking and

shuttle access together, made a significant difference in 2025, reducing roadway and fire lane parking, erosion, and complaints from the Minnehaha Avenue area, including from the resident who originally petitioned for the Minnehaha RPP. Board Member Prince also raised concern about signage along Serpentine stating no pedestrian access, advocating that Rainbow Falls remain accessible on foot and emphasizing that it is, and should remain, a free attraction. Staff and Vice Chair Stang noted the section of Serpentine above the hairpin is under county and CDOT jurisdiction, that the signage is the county's, and that staff would not encourage pedestrian traffic in the area unless infrastructure makes it safe.

Board Member Prince provided feedback that the temporary one-way designation on Lovers Lane behind the Cliff House loft area, in place since the rockfall reopening, should be reconsidered, as two-way travel allows drivers to circle back without driving the full loop through Manitou Avenue.

Chair Sutela shared that approximately three community members have expressed interest in joining the MAP Board. Per City requirements, prospective members must attend at least one meeting and submit an application, and the Board may make a recommendation to Council. Chair Sutela offered, as an optional and welcoming step, that one or two board members could meet with prospective members to learn about their interests and help set expectations about the Board's advisory capacity and time commitment. Vice Chair Stang expressed willingness to assist.

J. ADJOURNMENT

The meeting adjourned at 6:56 PM.

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MAP Board Meeting

June 2026

PRESENTATION BY:

FELIPE LOPEZ | MOBILITY AND PARKING DIRECTOR

JAMES KELEMEN | MOBILITY AND PARKING SUPERVISOR

MAP Board 2026 Goals Review



Goal 1:

Finalize RFP and undertake bike/ped plan - utilizing experienced, expert consultants.

Goal 2:

Schedule and conduct a strategy session with City Council and the MAP Board to clearly define how the MAP Board can best support the new Council, staff, and our community

Goal 3:

Publish a policy and on-boarding manual for the MAP Board

Goal 4:

Update the *Guidelines and Procedures for Residential Permit Parking (RPP)* for presentation to City Council.

PikeRide Report



	2023	2024	2025	2026	Starts/Ends
January	10/3	27/15	16/16	41/35	
February	49/22	32/26	30/25	65/52	
March	26/20	54/51	141/187	86/70	
April	67/36	61/49	79/74	85/81	
May	84/54	133/119	124/108	141/122	
June	93/43	217/195	382/349		
July	160/59	154/138	209/204		
August	151/73	169/165	166/156		
September	192/105	136/121	153/121		
October	153/105	190/168	192/165		
November	57/26	47/46	64/54		
December	37/16	49/42	283/236		
TOTAL	1079/562	1269/1135	1556/1695	418/360	

PikeRide Report 2026

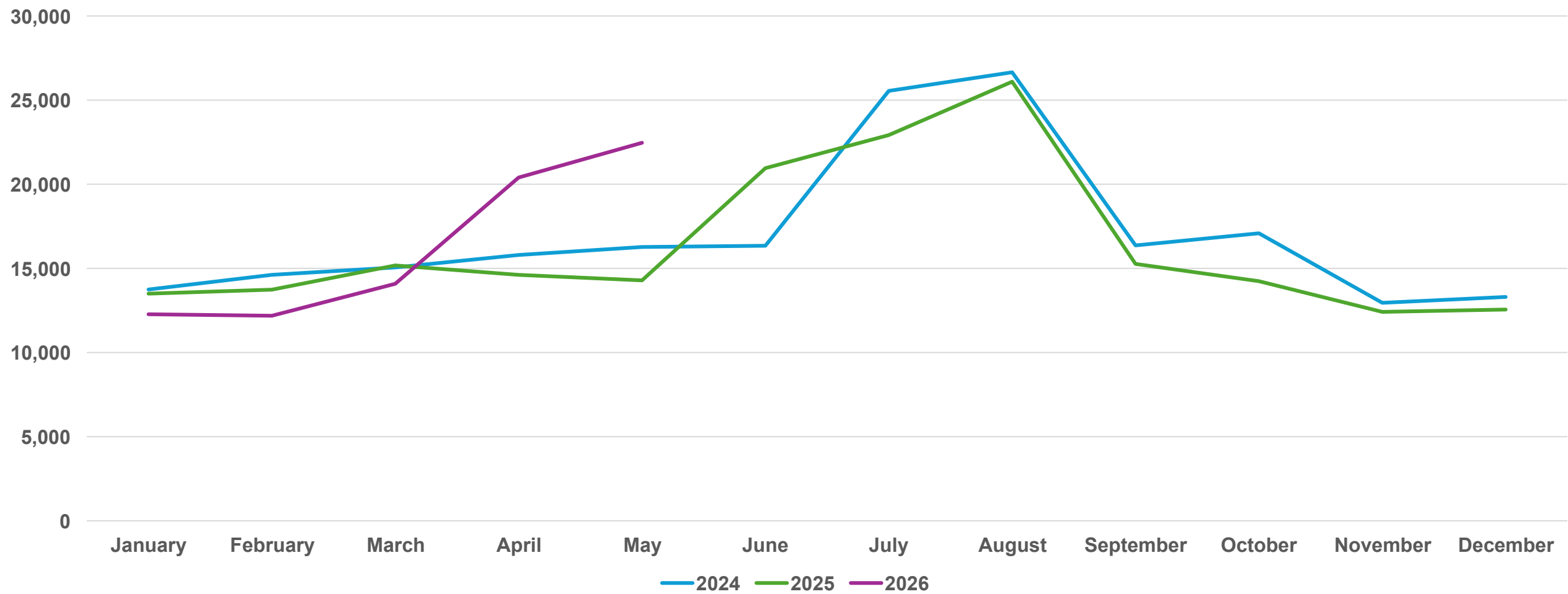


	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Schryver Park	3/3	16/7	18/15	17/14	38/28							
Hiawatha Gardens	7/6	13/13	2/1	0/0	0/1							
Manitou/Beckers	3/0	5/3	1/0	6/5	14/11							
Canon Ave/Lovers Ln	12/10	6/10	27/23	24/24	32/31							
Ruxton Ave	3/1	1/1	8/7	4/2	5/8							
Prospect/Roca	0/0	0/0	0/0	2/4	2/0							
Manitou Ave/Park Ave	0/2	3/5	7/6	0/1	15/11							
Fields Park	3/7	10/9	10/10	17/21	12/17							
Manitou Springs Library	6/3	8/3	12/5	8/2	17/14							
Dillon Mobility Hub	4/3	3/1	1/2	7/8	6/1							
Total Start/ Total End	41/35	65/52	86/70	85/81	141/122							

May 2026	Rt 3	Rt 33	Daily Total
Friday, May 1, 2026	851	235	1,086
Saturday, May 2, 2026	665	1,362	2,027
Sunday, May 3, 2026	465	1,069	1,534
Monday, May 4, 2026	825	325	1,150
Tuesday, May 5, 2026	794	97	891
Wednesday, May 6, 2026	639	89	728
Thursday, May 7, 2026	832	242	1,074
Friday, May 8, 2026	803	652	1,455
Saturday, May 9, 2026	573	1,807	2,380
Sunday, May 10, 2026	446	1,134	1,580
Monday, May 11, 2026	847	567	1,414
Tuesday, May 12, 2026	828	463	1,291
Wednesday, May 13, 2026	825	541	1,366
Thursday, May 14, 2026	829	641	1,470
Friday, May 15, 2026	794	962	1,756
Saturday, May 16, 2026	628	1,922	2,550
Sunday, May 17, 2026	409	1,469	1,878
Monday, May 18, 2026	849	243	1,092
Tuesday, May 19, 2026	735	279	1,014
Wednesday, May 20, 2026	756	277	1,033
Thursday, May 21, 2026	863	683	1,546
Friday, May 22, 2026	844	1,122	1,966
Saturday, May 23, 2026	795	2,166	2,961
Sunday, May 24, 2026	575	2,656	3,231
Monday, May 25, 2026	799	1,898	2,697
Tuesday, May 26, 2026	790	939	1,729
Wednesday, May 27, 2026	755	449	1,204
Thursday, May 28, 2026	811	870	1,681
Friday, May 29, 2026	803	1,153	1,956
Saturday, May 30, 2026	669	2,198	2,867
Sunday, May 31, 2026	367	1,586	1,953
Route Totals	22,464	30,096	52,560

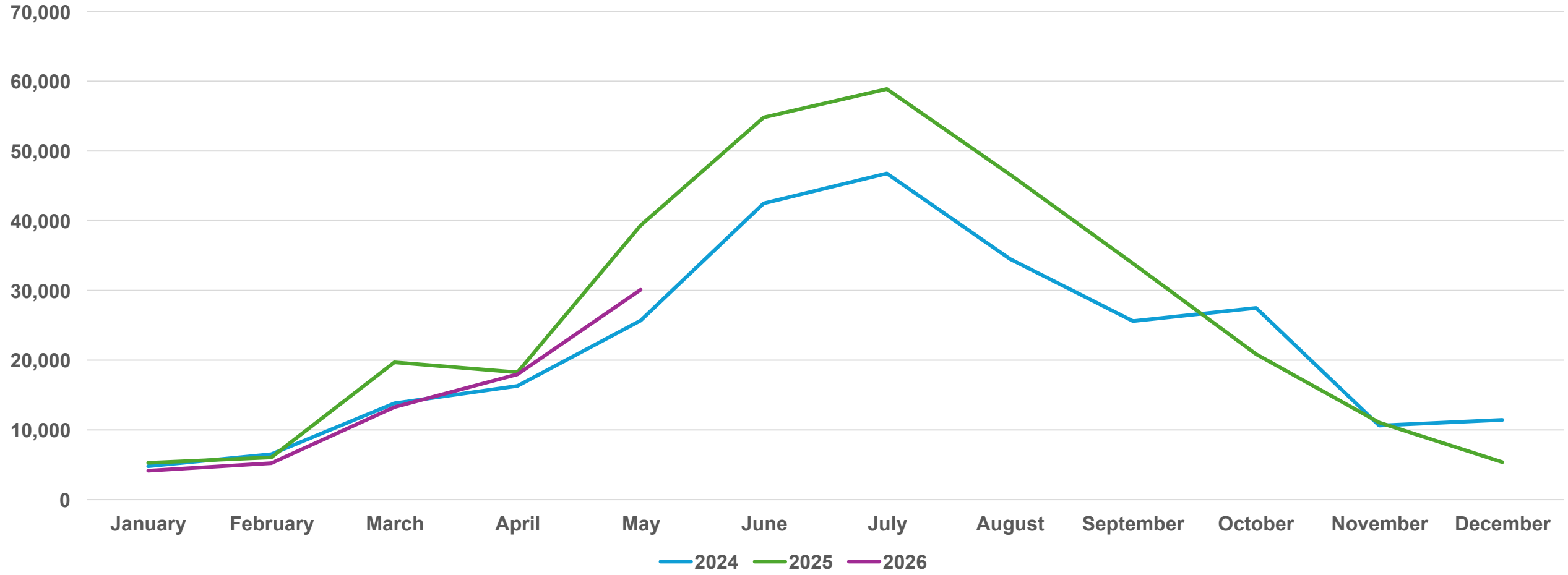
Mountain Metro Ridership

Route 3 Monthly Comparison



Route 3 Year-to-Year Comparison

Route 33 Monthly Comparison



Route 33 Year-to-Year Comparison

SeeClickFix Report



- There were 5 reported issues in the month of May that were assigned to our department. 3 were vehicle complaints and the other 2 were signage issues. All 5 issues were fully resolved.
- Only 2 outstanding issues remain for our department, both pertain to striping needs in town. Both items are included in our larger scale restriping plan.

Call Logs



Total Emails and In-Office Visitors: 73

- Calls: Call Log is being improved – Previous count was incomplete
- Emails: 28
- In-Office Visits: 45

Top Issues/Questions Addressed:

- Citation Questions/Appeals
- Parking Permit/Resident Credit Questions
- Bus Route Information